AST Networks



Use Case

AST Networks *Phase2*
Improved *Coverage.* **Better** *Value.* **Stronger** *Security.*
Powered by Eutelsat OneWeb

Unlimited Connectivity Transforming Crew Welfare

Customer: Offshore Support Vessel

Focus: Crew Welfare

Solution: Unlimited Service Plans

Outcome: Crew Retention

The Challenge:

An offshore support vessel operater wanted to improve their crew welfare, whilst maintaining reliable connectivity for operational systems. Increasing demand for video calling, streaming, and online support services meant crews were regularly approaching data limits - creating pressure to balance operational requirements with crew usage. The customer needed a solution that could support both without worrying about monthly data consumpion or unexpected overage costs.

The Solution:

AST Networks introduced ***Phase2,*** powered by the Eutelsat OneWeb constellation, providing an unlimited connectivity solution designed to support both operational requirements and enhance crew welfare. With predictable monthly costs (no bill shock), and the reassurance of a truly unlimited data plan, crew can remain connected through their time onboard, without concerns over data allowance.

Supported by AST Networks' secure infrastructure, managed services and 24/7 global technical support, the customer gained a future-ready connectivity solution that supports both people and operations.

The Outcome:

The customer benefited from:

- Enhanced crew welfare
- Improved morale and wellbeing
- Greater crew retention and support for future recruitment
- Predictable monthly data costs
- 24/7 global technical support from AST Networks' engineers
- Scalable connectivity solution designed for long-term success

By removing concerns around data consumption, the customer created a better onboard crew experience without compromising the vessels communications requirements.

Takeaway:

Staying connected means more than than staying online. Providing reliable, always-on connectivity helps operators support crew wellbeing, improve morale, and strengthen retention, whilst ensuring critical communications are protected. ***Phase2*** delivers connectivity that supports your buinsess and the people working in it.

Talk to us today about improving your connectivity solutions. **It's what we do.**