- 1. Minimum 12-month term:
 - a. Except on airtime agreements which may have shorter commitment terms.
 - b. Once the minimum commitment period has been met all subscribed services will continue to operate and be invoiced for, at the prevailing rates, until cancelled. Service-specific minimum terms apply.
- 2. \$2,000 bundle discount is applicable only if Iridium Certus hardware and airtime is taken via AST Networks.
- 3. Starlink and Iridium Certus 700 rates apply as priced which are:
 - a. Starlink 50GB plan
 - b. Iridium Certus OMB plan
- 4. It is expected that most users will opt for upgraded airtime plans to provide more capacity. If so, users can select from the range available, which will accordingly attract higher costs.
- 5. Airtime upgrades and downgrades are provided as per standard AST rate plans.
- 6. Airtime usage outside of agreed plans (overage) will be charged as per standard AST rate plans.
- 7. All appropriate airtime agreements must be completed and signed.
- 8. The LinkBox monthly service fee includes remote support by ASTs Technical Support team; plus, ASTs unique lifetime warranty on supplied LinkBox hardware installed onboard, which will be replaced or upgraded at AST's option in perpetuity.
 - a. Standard manufacturer warranty applies to Starlink user terminal and/or Iridium Certus user terminal, and/or any alternative user terminals, supplied by AST Networks.
- 9. The LinkBox service is always supplied with a minimum of one AST Networks' supplied satellite bearer.
 - a. The customer may choose to use their existing service(s) as alternative bearer(s). If so, this may reduce ASTs ability to provide remote support.
- 10. The cellular SIM and service is customer supply; associated cellular service costs are borne by the customer.
- 11. If the required solution differs from the one outlined in the Headline Information, costs will change accordingly (such as for hardware provided and associated airtime).
- 12. Prices quoted exclude:
 - a. Antenna cables and mounts.
 - b. Wireless Access Points (quantity supplied to be determined by end-user requirements).
 - c. Freight, duties, taxes.
 - d. and installation (which can be arranged if required).
- 13. The 'bundle special offer' expires once 50 systems have been sold or committed, thereafter the standard hardware price applies. All prices are subject to change given 30 days' notice.
- 14. Individual airtime and LinkBox agreements apply.
- 15. All services will have the same commencement date, and all billing will start from that date; however, none of the services (airtime or LinkBox) will commence until all related agreements are fully completed and received by AST Networks.
- 16. All existing relevant AST Network's Terms, Conditions and Policies apply, see <u>www.ast-networks.com/terms-and-conditions</u> for details.