

IRIDIUM CERTUS® VSAT | Fair Access Policy

This Iridium Certus Fair Access Policy (“VSAT Policy”) outlines acceptable use of the Iridium Certus Service (“Service”) including the use of the VSAT ‘companion’ plan.

All Iridium Certus VSAT Satellite customers (the “customer,” “you,” or “your”) and all others who use the Service must comply with this. Your failure, or others’ failure, to comply with this could result in the suspension or termination of your or their Service accounts (as well as clawbacks for any incentives received, including, but not limited to airtime incentives and reduced monthly fees). Therefore, you should take steps to ensure that you are aware of this and agree to abide by it. If you are unwilling to comply with this, you must immediately stop all use of the Service and notify AST so that we can close your Iridium Certus account.

Iridium Certus VSAT Companion Plan - Expected Use & Pre-Requisites

Iridium Certus VSAT Companion Plans are expected to be used as a secondary communications path only and for **critical business connectivity** to a maritime VSAT service on a crewed vessel.

The maritime primary VSAT service must be¹:

- Installed on the same vessel as the Iridium Certus VSAT Companion Plan
- Active and operational
- Capable of both sending and receiving data via VSAT
- With an adequate VSAT coverage map for the vessel’s expected trading pattern

An Iridium Certus VSAT Companion Plan is expected to be used by a vessel only when the primary VSAT link is unavailable due to:

- Blockage of the VSAT signal
- Weather related disruption
- Equipment failure

Iridium Certus VSAT Companion Plan is not intended as a direct replacement for a primary VSAT service. Consequently, high volume network services should not be channeled through Iridium Certus in the event of a VSAT outage. The Iridium Certus VSAT Companion Plan is intended to allow ship’s **critical business services** to continue unabated during a VSAT outage.

Ship’s **critical business services** are defined as:

- Ship’s Business Email
- Ship’s Business Internet browsing
- Navigational Updates
- Planned Maintenance System Updates
- Regulatory & Reporting Systems
- Industrial IoT

Iridium may request and if so must be provided with one of the following being used as the primary service.

- VSAT Antenna Type and Serial Number
- VSAT Modem Type and Serial Number
- Starlink Antenna IMEI number
- OneWeb Terminal Serial Number

Iridium's Right to Audit

Iridium may generate monthly usage reports on active Certus VSAT Companion Plan subscriptions. If a subscriber regularly exceeds the expected usage over a quarterly period, Iridium may seek clarification on the excess data consumption with supporting documentation of the installed primary VSAT service.

If excessive data consumption continues, this may be considered a violation of this.

Prohibited Uses and Activities

In general, the prohibits uses and activities involving the Service that interfere or diminish the fair use of the Iridium network by other subscribers, are illegal or infringe the rights of others.

For example, these prohibited uses and activities include, but are not limited to, using the Service to:

Conduct Restrictions

- Access unauthorized peer-to-peer file sharing, or similar services;
- Undertake or accomplish any unlawful purpose. This includes, but is not limited to transmitting or disseminating information, data or material which in any way constitutes or encourages conduct that would constitute a criminal offense, or otherwise violate any local, state, federal, or non-U.S. law, order, or regulation.

Network and Usage Restrictions

- Restrict, inhibit, or otherwise interfere, regardless of intent, purpose or knowledge, with the ability of any other person to use or enjoy the Service, or
- Restrict, inhibit, interfere with, or otherwise disrupt or cause a performance degradation, regardless of intent, purpose or knowledge, to the Service or Iridium network;

Technical Restrictions

- Service, alter, modify, or tamper with the Iridium Equipment or Service or permit any other person to do the same who is not authorized by Iridium.

Customer Conduct and Features of the Service

What obligations do I have under this?

You are responsible for your own compliance with this VSAT Policy. You are also responsible for any use or misuse of the Service that violates this by anyone else you permit to access the Service.

In all cases, you are solely responsible for the security of any device you connect to the Service, including any data stored or shared on that device. It is also your responsibility to secure your equipment that connects to the Service from external threats such as viruses. Iridium does not warrant or represent any security for any data or information being processed by the network or Iridium Certus compatible device.

How does Iridium address inappropriate content and transmissions?

Iridium reserves the right to refuse to transmit and to block, any information or materials, that it, in its sole discretion, deems to be in violation of this VSAT Policy, or otherwise harmful to Iridium's network regardless of whether this material or its dissemination is unlawful so long as it violates this VSAT Policy. Iridium has the right to monitor these transmissions from time to time for violations of this VSAT Policy and to disclose, block, or remove them in accordance with this VSAT Policy, and applicable law.

Violation of this Fair Access VSAT Policy

What happens if you violate this VSAT Policy?

Iridium and AST reserve the right to immediately suspend or terminate your Service account if you violate the terms of this VSAT Policy, or if anyone else you permit to access the Service violates this VSAT Policy. Iridium and AST reserve the right to terminate service for any unit found in violation of this Fair Access without recourse. In this instance, the user will receive no compensation for lost time or usage of the device.

How does Iridium and AST enforce this VSAT Policy?

Iridium identifies individual Service accounts for violations of this VSAT Policy, except for determining aggregate data consumption. However, Iridium will respond appropriately if it becomes aware of inappropriate use of the Service.

Iridium and AST prefer to inform customers of inappropriate activities and give them a reasonable period of time in which to take corrective action. However, if the Service is used in a way that Iridium, in its sole discretion, believes violates this VSAT Policy, Iridium may take any responsive actions it deems appropriate under the circumstances with or without notice. These actions include, but are not limited to, the immediate suspension or termination of all or any portion of the Service. Neither Iridium nor AST will have any liability for any of these responsive actions. These actions are not Iridium's exclusive remedies and Iridium may take any other legal or technical actions it deems appropriate with or without notice.

Iridium and AST reserve the right to investigate suspected violations of this VSAT Policy.