



Iridium Certus Maritime Upgrade Promotions from AST

Customer Terms and Conditions

1. These are the terms and conditions which apply to all Iridium Certus Maritime Upgrade Promotions from AST ('Promotion(s)').
2. The Promotion(s) commence(s) from the point when AST Rate Plans are issued and will remain available until otherwise notified and/or AST Rate Plans are withdrawn (where practical the promotion term will be displayed on the appropriate rate plan and/or airtime agreement).
3. Refer to your **AST Account Manager** for promotional details. The Promotion(s) may provide(s) a credit against your account, or a reduction in hardware cost, or other incentive as defined by your local AST Sales Office. There is no other payment option (cash, voucher, etc.) and all terms are applicable to receive the incentive. The value of any incentive is dependent on a combination of:
 - a. Service Class – 200 or 700
 - b. Rate plan type – e.g., number of MB or GB provided per month or annually
 - c. Commitment term – 12, 24 or 36 months.
4. The Promotion(s) is(are) ONLY available on selected Iridium Certus rate plans. Not all MB or GB data plans may be offered for all Iridium Services Classes – refer to your **AST Account Manager** for details of the in scope data plans.
5. The commitment term is fixed at either 12, 24 or 36 months and commences at the point of SIM activation; The plan must stay active and unchanged for the agreed commitment term otherwise Early Termination Fees will apply (no upgrades or downgrades permissible).
6. The promotions are only valid for the usage as stated on the AST Rate Plan; this may include but is not limited to:
 - a. Switching from Iridium OpenPort / Iridium Pilot, supplied by AST
 - b. Upgrading an Iridium competitor satellite service (such as Inmarsat Maritime Fleet Services, KVH and other VSAT services).
7. In all cases the promotion must be supported by the following evidence of Iridium/Competitor hardware replacement²:
 - a. Iridium/Competitor Terminal's IMEI
 - b. Iridium/Competitor Terminal Type being deactivated (IOP can remain active if desired)
 - c. Iridium/Competitor Plan name being deactivated.
8. This is an upgrade promotion only; the following are not included:
 - a. AST Service Fee or any AST Value Added Service (such as INTEGRA suite, IRIS, etc.)
 - b. Any airtime costs, such as subscription and usage outside the airtime subscription allowance
 - c. Any hardware or peripherals
 - d. Installation
 - e. Repairs and maintenance outside warranty terms.
9. The following must be adhered to:
 - a. A completed AST airtime agreement must be submitted via your local AST Sales Office/Account Manager

