

AST Service Fees

The AST Service Fees are AST's standard care packages giving you a host of benefits including:

For Voice and non-IP data subscribers:

- AST's Global Customer Support (GCS) centre, UK based, manned 24 hours, 7 days per week and every day of the year.
- My AST Portal – The market leading gateway to managing your services with us.
- IBIS – Our sophisticated, integrated charging platform for accurate and timely billing.

For IP data subscribers:

All the above, as well as:

- Firewall protection - Create your own flexible rules to manage your traffic.
- Web filtering – Manage access to individual web sites or categories.
- INTEGRA See, which enables:
 - Visibility of all your data usage, giving unique insight at the application level.
 - Visibility of your Top 10 applications showing usage by application.
 - Review your usage patterns with access to current month.
- INTEGRA CyberShield comprising:
 - Advanced firewalling giving protection from abnormal IP connections
 - Intrusion prevention engine - protection against exploitation from known vulnerabilities
 - Anti-virus & anti-malware scanning of web content

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